



# Motor Vehicle Update Error Report

Vehicle Titles and Registration Division



Texas Department *of* Motor Vehicles

HELPING TEXANS GO. HELPING TEXAS GROW.



# Overview



- ✓ Importance of the Report
- ✓ Key Sections
- ✓ Most Common Errors
- ✓ Correcting the Errors
- ✓ Avoiding Errors

# Importance of the Report



- ✓ Why is the report generated?



# Translating the Report



- ✓ Key Sections
  - 1) TRANSCD
  - 2) DOCNO
  - 3) REASON
  - 4) TRANSID
  - 5) INDICATORS

RTS.TRN.5852  
PRD2 RTS65852

## TEXAS DEPARTMENT OF MOTOR VEHICLES REGISTRATION AND TITLE SYSTEM

### MOTOR VEHICLE UPDATE ERROR REPORT

TRANSCD: CORTTL DOCNO: 02240632131731  
REASON : VEH TRANSFERRED:

03/11/2014

TRANSID: 003 41707 135909 OFCISSUANCECD: SUBSTAID: 3 TRANSEMPID: MFDWNCD: VOID TRANS:  
ACTL FEE: 43.50 RESCOMPTCO: SCOFFLAW CNTY: CITY:

#### REGISTRATION DATA

PLT NO: CLASSCD: 22 PLTCD: MCP EFF DATE: 20140401 EXP MO: 3 PLT AGE: 2 REPLIC MAKE:  
PLT OWNER: REFUND: EXP YR: 2015 PLT BIRTHDATE: 201104 REPLIC MODLYR:  
RECIPT NAME : STCKRCD: US HOOPSRECIPTNO:  
eRENEWAL CD: 1 eMAIL:  
RENEWAL ADDR : CITY: BATCHNO: DOCTYPECD: 1  
ST: ST: ZIP: BNDEDITLCD: CCOISSUEDATE:  
PREVIOUS OWNR: CTY: ST: TX STOP REFER: IDCD: 1 OTHERSTATECNTRY:

#### DISSOCIATE CD: V21 PLT ID: AAMVAMSGID:

#### TITLE DATA

PROCS CD: APPL DATE: ISS DATE: OLDDOCNO: SALES DATE: TRLRTYPE:  
REJC DATE: REJC OFC: AUDITTRID: 10041701250182 SALES TAX: 314.31 SIGN DATE: 20110319  
VEH LOC: STAX CAT: TRANSR PNLTY EXMT:  
TAXPOTHRSTATE: TRANSR ENTITY: . . . .

#### VEHICLE DATA

YEAR: 2000 CLASS: MTECYCLE DRV TYPE: MC LENGTH: 160.00 MAKE: HOOPS PRICE: 5000.00

# Most Common Title Errors

- ✓ Vehicle Transferred
- ✓ Old Title-Has a Title In Process
- ✓ Transaction Title Document Number Not Found



# Title Error

## Vehicle Transferred

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TEXAS DEPARTMENT OF MOTOR VEHICLES  
REGISTRATION AND TITLE SYSTEM

MOTOR VEHICLE UPDATE ERROR REPORT

TRANSCD: CORTTL DOCNO: [REDACTED] 240632131731  
REASON : VEH TRANSFERRED:

03/11/2014

TRANSPID: [REDACTED] 003 11707 135909 OFCISSUANCECD: ● SUBSTAIID: 3 TRANSEMPID: [REDACTED] MFDWNCD: VOID TRANS:  
ACTL FEE: 43.50 RESCOMPTCO: [REDACTED] SCOFFLAW CNTY: CITY:  
REGISTRATION DATA  
PLT NO: [REDACTED] CLASSCD: 22 PLTCD: MCP EFF DATE: 20140401 EXP MO: 3 PLT AGE: 2 REPLIC MAKE:  
PLT OWNER: REFUND: EXP YR: 2015 PLT BIRTHDATE: 201104 REPLIC MODLYR:  
RECIPT NAME : STCKRCD: US HOOPSREGPLTNO:  
eRENEWAL CD: 1 eMAIL: [REDACTED]  
RENEWAL ADDR : CITY: BATCHNO: 0034170701 DOCTYPECD: 1  
ST: ZIP: BNDEDTTLCDD: CCOISSUEDATE:  
PREVIOUS OWN: [REDACTED] CTY: [REDACTED] ST: TX STOP REFER: OWNRSHPVIDCD: 1 OTHERSTATECNTRY:  
DISSOCIATE CD: V21 PLT ID: AAMVAMSGID:  
TITLE DATA  
PROSCD: APPL DATE: ISS DATE: OLDDOCNO: SALES DATE: TRIERTYPE:

- Owner on record filed a transfer notification and vehicle must be transferred before the record may be modified
- Cannot register or process a corrected title on this record

# Title Error

## Old Title-Has a Title In Process

RTS TRN: 5852  
PRD2 RTS65852

### TEXAS DEPARTMENT OF MOTOR VEHICLES REGISTRATION AND TITLE SYSTEM

#### MOTOR VEHICLE UPDATE ERROR REPORT

TRANSCD: TITLE DOCNO: 70540671120733  
REASON : OLD TITLE (DOCNO 70540671120733) HAS A TITLE IN PROCESS CODE - TITLE TRANSFER NOT POSSIBLE.

03/13/2014

TRANSID: 675 11133 122701 ORCISSUANCED: SUBSTAD: 22 TRANSEMPID: MFDWCD: VOID TRANS:  
ACTL FEE: 64.25 RESCOMPTCO: SCOFFLAW CNTY: CITY:  
REGISTRATION DATA  
PLT NO: CLASSCD: 25 PLTCD: PSP EFF DATE: 20140313 EXP MO: 2 PLT AGE: 2 REPLIC MAKE:  
PLT OWNER: REFUND: EXP YR: 2012 PLT BIRTHDATE: 201105 REPLIC MODLYR:  
RECIPT NAME : STCKRCD: WS HOOPSREGPLTNO:  
eRENEWAL CD: eMAIL:  
RENEWAL ADDR : CITY: BATCHNO: 6754170901 DOCTYPECD: 1  
ST: ZIP: BNDEDITLCD: B CCOISSUEDATE:  
PREVIOUS OWNR: BONDED TITLE CTY: ST: TX STOP REFER: OWNRSHPVIDCD: 14 OTHERSTATECNTRY:  
DISSOCIATE CD: V21 PLT ID: AAMVMSGID:  
TITLE DATA  
PROSCD: R APPL DATE: ISS DATE: OLDDOCNO: 28039333145613 SALES DATE: 20140218 TRLTTYPE:

- Title in process at the time someone attempted to transfer the previous title
- Still within 48 hour time frame before new record is updated in RTS

ADDRESS:

CITY:

STATE:

ZIP:

CO:

# Title Error

## Trans Title Doc # Not Found on File

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TEXAS DEPARTMENT OF MOTOR VEHICLES  
REGISTRATION AND TITLE SYSTEM

MOTOR VEHICLE UPDATE ERROR REPORT

TRANSCD: TITLE DOCNO: 00041696160633  
REASON : TRANSACTION TITLE DOCUMENT NUMBER NOT FOUND ON TITLE FILE (ACTIVE, INACTIVE, & ARCHIVE), FILETIERCD = 0

TRANSID: 308 41717 160304 OFCISSUANCECD: SUBSTAID: TRANSEPID: MFDWNCD: VOTE TRANS: 03/21/2014  
ACTL FEE: 72.75 RESCOMETCO: SCOTTLAW CNTY: CITY:

REGISTRATION DATA

PLT NO: CLASSCD: 25 PLTCD: PSP EFF DATE: 20140305 EXP MO: 2 PLT AGE: REPLIC MAKE:  
PLT OWNER: REFUND: EXP YR: PLT BIRTHDATE: 201403 REPLIC MODLYR:  
RECIPT NAME : STCKRCD: WS HOOPSREGPLTNO:  
eRENEWAL CD: eMAIL:  
RENEWAL ADDR : CITY: BATCHNO: 3084171701 DOCTYPECD: 1  
PREVIOUS OWNR: ST: ZIP: BNDEDITLCD: CCOISSUEDATE:  
DISSOCIATE CD: V21 PLT ID: AAMVAMSGID: ST: TX STOP REFER: OWNRSHPVIDCD: 1 OTHERSTATECNTRY:

TITLE DATA

- E-title to remove lien was processed same day or day after county transaction
- County used old document # prior to release of lien under E-title





# *Title Error*

## **How to Correct**

- Pull the transaction
- Verify the transaction is correct & complete
- Reprocess, if applicable
- If county has already sent transaction to be imaged, VDM will verify it once imaged & input or reject the transaction

# Most Common Registration Errors



- ✓ Title Superseded
- ✓ Title Rejected
- ✓ Transaction Plate# Does Not Match Title Plate Slot 1



# Registration Error

## Title Superseded

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TEXAS DEPARTMENT OF MOTOR VEHICLES  
REGISTRATION AND TITLE SYSTEM  
MOTOR VEHICLE UPDATE ERROR REPORT

TRANSCD: REPL DOCNO: 10041342154023  
REASON : TITLE SUPERSEDED

04/04/2014

TRANSD: 250 41731 135947 CCOISSUANCECD: SUBSTAID: TRANSEMPID: 5595 MFDWNCD: VOID TRANS:  
ACTL FEE: 57.50 RESCOMPTCO: SCOFFLAW CNTY: CITY:  
REGISTRATION DATA  
PLT NO: CLASSCD: 37 PLTCD: TLP EFF DATE: 20140301 EXP MO: 2 PLT AGE: 2 REPLIC MAKE:  
PLT OWNER: REFUND: EXP YR: 2015 PLT BIRTHDATE: 201110 REPLIC MODLYR:  
RECIPNT NAME : STCKRCD: US HOOPSREGPLTNO:  
eRENEWAL CD: eMAIL:  
RENEWAL ADDR : CITY: BATCHNO: DOCTYPECD: 1  
ST: ZIP: BNDEDTTLCD: CCOISSUEDATE:  
PREVIOUS OWNR: CTY: ST: TX STOP REFER: OWNRSHPVIDCD: OTHERSTATECNTRY:  
DISSOCIATE CD: V21 PLT ID: AAMVAMSGID:  
TITLE DATA

- County is processing transaction on older record—should be updating Awaiting Release record
- Second transaction processed within 48 hour time period on same vehicle and more transactions/same vehicle was not used

# Registration Error

## Title Rejected

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TEXAS DEPARTMENT OF MOTOR VEHICLES  
REGISTRATION AND TITLE SYSTEM  
MOTOR VEHICLE UPDATE ERROR REPORT

TRANSCD: REPL DOCNO: 20341729155135  
REASON : TITLE REJECTED

04/04/2014

TRANSID: 003 41731 093228 CCOISSUANCECD: SUBSTAID: 3 TRANSEMPID: 1825271 MFDWNCD: VOID TRANS:  
ACTL FEE: 64.25 RESCOMPTCO: SCOFFLAW CNTY: CITY:

REGISTRATION DATA

PLT NO: CLASSCD: 25 PLTCD: PSP EFF DATE: 20140402 EXP MO: 3 PLT AGE: REPLIC MAKE:  
PLT OWNER: REFUND: EXP YR: 2015 PLT BIRTHDATE: 201404 REPLIC MODLYR:  
RECIPNT NAME : STCKRCD: WS HOOPSREGPLTNO:

eRENEWAL CD: eMAIL:  
RENEWAL ADDR :

CITY: BATCHNO: 2034172901 DOCTYPECD: 1  
ST: ZIP: BNDEDITLCD: CCOISSUEDATE:

PREVIOUS OWNR: CTY: ST: TX STOP REFER: OWNRSHPVIDCD: 1 OTHERSTATECNTRY:  
DISSOCIATE CD: V21 PLT ID: AAMVAMSGID:

TITLE DATA

PROSCD: H APPL DATE: ISS DATE: OLDDOCNO: 32538045104429 SALES DATE: TRLRTYPE:  
REJC DATE: REJC OFC: AUDITTRID: 20341729155135 SALES TAX: 164.06 SIGN DATE: 20140222  
VEH LOC: STAX CAT: TRNSFR PNLT EXMT:  
TAXPOTHRSTATE: TRNSFR ENTITY:

VEHICLE DATA

YEAR: 2000 CLASS: PASS BDY TYPE: LL LENGTH: TRADE MAKE: SALE PRICE: 2500.00  
MAKE: FORD MODEL: WIN CLR: WHI CARRYCAP: ODMTR READ: EXEMPT TRADE VEHYR: SALE DATE:  
VIN: 2FMDA5343YBA54361 EMPTY WT: 4300 ODMTR BRND: TRADE ALLOW: VEH VALUE:  
BDYVIN: GROSS WT: 4300 UNIT: VTN SOURCE: EMISSION SALES TAX:  
TRADEVIN: TONNAGE: TIRE TYPE: P V21 VTN ID: EMISSION TEST:  
PREV TTL: PREV TTL ISSUED: 0 PREV TTL TRANSCD: EMERG CODE5: DATE: 0

- County processed a replacement on vehicle when title transaction was rejected
- RTS did not update the replacement info

# Registration Error

## Trans Plate# Does Not Match Title Plate Slot 1

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TEXAS DEPARTMENT OF MOTOR VEHICLES  
REGISTRATION AND TITLE SYSTEM  
ENTER VEHICLE UPDATE ERROR REPORT

TRANSCD: RENEW DOCNO: 33136191182221  
REASON : TRANSACTION PLATE# DOES NOT MATCH TITLE PLATE SLOT 1 --> 3 2015

04/04/2014

TRANSID: 200 43731 161645 OCCISSUANCED: SUBSTAND: TRANSFPID: RFDNMCD: VOID TRANS:  
ACTL FEE: 62.75 RESCOMPTCO: SCOFFLAW CNTY: CITY:

REGISTRATION DATA

PLT NO: CLASSCD: 35 PLTCD: PSP EFF DATE: 20140404 EXP MO: 3 PLT AGE: 7 REPLIC MAKE:  
PLT OWNER: REFUND: EXP YR: 2014 PLT BIRTHDATE: 200701 REPLIC MODLYR:  
RECIPT NAME: STOCKCD: WS HOOPSREGPLTNO:  
eRENEWAL CD: eMAIL:  
RENEWAL ADDR: CITY: BATCHNO: DOCTYPECD: 1  
ST: TX ZIP: UNEDITCD: COOISSUDATE:  
PREVIOUS OWNER: CTY: ST: TX STOP REFER: OWNERSHPEVIDCD: OTHERSTATECNTY:  
DISSOCIATE CD: V21 PLT ID: AANVAMSGID:

- Plate replacement was not done at same time as renewal and previous plate number was used.

HOLDER NAME:



# *Registration Error*

## **How to Correct**

- Pull transaction from title package, if applicable
- Verify record in system was updated with correct information—plate/expiration
- If not correct, fax copy of RTS receipt along with error report to VDM and they will update record

# How to Avoid Errors

✓ **Verify, *Verify*, Verify!!**



A decorative graphic on the left side of the slide. It consists of a series of squares arranged in a staircase pattern, starting from the bottom left and moving towards the top right. The squares are colored in shades of blue and green.

Questions ???